#### **INFORMATION ON**

# WATER METER READERS/ ELECTRICITY METER READERS/GAS METER READERS/ACCESS BADGES TO THE RESIDENCE/OPTIC FIBER

### **WATER READERS**



You've just moved in, and you need to contact the area service provider to start a subscription.the area service provider is: SO'Eau: https://so-eau.toutsurmoneau.fr/

Meter readers are located in a technical closet on every single floor of the residence.

## For example:

You are living in an apartment in building no.7 on the 4th floor, you will find a door that doesn't need a key to be opened, 'EAU' is written on the door, the water meters are in there.

## **ELECTRIC READERS**



The electric meter readers are to be found in a technical closet located at the same level as your apartment.

#### **GAS METER READERS**



(Only for the 4 remaining apartments equipped with gas)

The gas meter readers are to be found in a technical closet located at the same level as your apartment

#### **ACCESS BADGES TO THE RESIDENCE**



unique number associated with each badge

With each apartment come two different access badges:

- -the access badge to the entrance of the Residence (opens the main entrance door)
- -the access badge to the carpark (to the outdoor or indoor carpark, depending where your space is).

The badges are numbered and registered in a data base and a remote management base.

Any attempt to duplicate a badge definitely cancels the copied badge and the data base receives an alert.

In case of loss, you must communicate the number of the badge to: residencedugolfe@gmail.com

To order a new badge, you must do that by email to residencedugolfe@gmail.com. The order must be placed only by the landlord. The cost of the new badge will be directly invoiced on the next management fees.

We advise you to write down the numbers of the badges you hand over to your tenants.

## **FIBER**



Fiber is available in the Residence via any service provider.

During the installation of fiber into your apartment, you must ensure that the technician works according to the rules of art.

The connection lies in a technical closet on the floor of your apartment.

In case of connection difficulties via the existing cables lines, you must imperatively inform the management company at residencedugolfe@gmail.com

It will be asked that any faulty connection in the common areas of the Residence be removed and if necessary any damage occurred be repaired.